

Great news - we have the Click and Collect function in e-retailer ready for release.

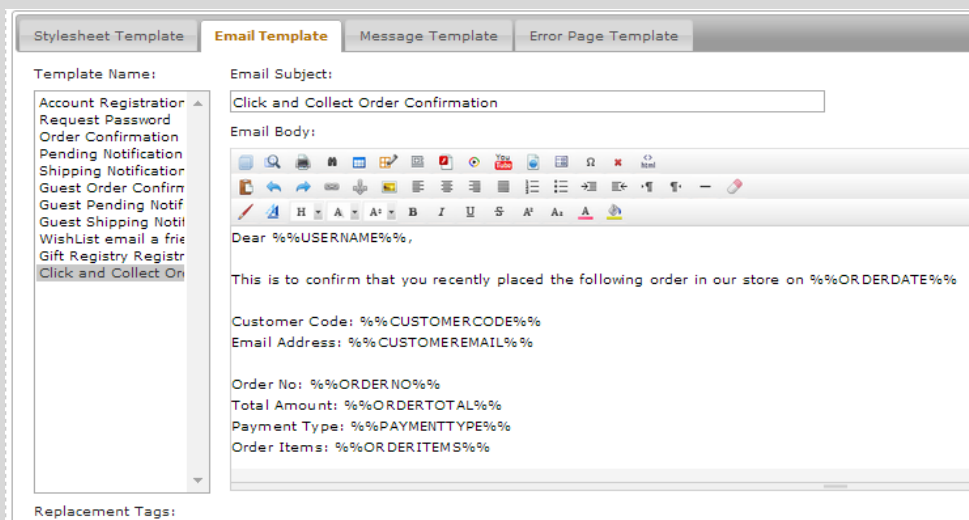
This introduces a new shipping method called Click and Collect which will allow a customer to nominate which branch they wish to pick a product up from. Rules behind the scenes will determine if the stock the customer has ordered must be present at the selected branch only - or it may alternatively exist at any branch and you must determine the best method of sending it to the nominated branch.

Read in this newsletter about:

- Click & Collect
- Mouse Over
- Quick View
- Search now uses UDF table
- Order Number Sequence



Because a situation can arise where the customer wishes to pick up product in a short time frame there is the option to send an email directly to the branch so that the pick can be expedited quickly. To enable this the email address of each branch may now be maintained within e-retailer. There is a new email template for Click and Collect where you can inform the customer of the procedures for this type of order and the likely availability timeframe.

Changing the email template

Stylesheet Template **Email Template** Message Template Error Page Template

Template Name: Account Registration Request Password Order Confirmation Pending Notification Shipping Notification Guest Order Confirm Guest Pending Notif Guest Shipping Notif WishList email a frie Gift Registry Registr **Click and Collect Or**

Email Subject: Click and Collect Order Confirmation

Email Body:

Dear %%USERNAME%%,

This is to confirm that you recently placed the following order in our store on %%ORDERDATE%%

Customer Code: %%CUSTOMERCODE%%
Email Address: %%CUSTOMEREMAIL%%

Order No: %%ORDERNO%%
Total Amount: %%ORDERTOTAL%%
Payment Type: %%PAYMENTTYPE%%
Order Items: %%ORDERITEMS%%

Replacement Tags:

Setting Click and Collect as a Shipping Method

Country Definition | Shipping Option | **Shipping Method** | Shipping Rate | Third-Party Logistics

Shipping Method	Click & Collect	Sequence	Estimate Days	Tracking URL {{0}: Tracking No.)	Cart items must be present	Send confirmation to branch			
Update	Cancel	Click & Collect	<input checked="" type="checkbox"/>	1	2 Days			Selecte	<input checked="" type="checkbox"/>

Set Shipping Rate with zero value

Home > Admin > Store > Shipping

Country Definition | Shipping Option | Shipping Method | **Shipping Rate** | Third-Party Logistics

Shipping Option	Shipping Method	From	To	Type	Value
Edit Delete Auckland	Courier - Local	0.00	999999.00	Add	0.00
Edit Delete Australia	Courier - South Island	0.00	999999.00	Add	15.00
Edit Delete Free Shipping	Free Delivery	0.00	999999.00	Add	0.00
Edit Delete New Zealand	Click & Collect	0.00	999999.00	Add	0.00

Setting the email addresses at branch level (Stock availability page is renamed branches)

Home > Admin > Store > Branches

Branches

Branches	Used in stock availability calculation	Show on branch availability list	Html page	Sequence	Email address
Auckland	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		0	sales@highlightalbany.co.nz
Christchurch	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		0	sales@highlightchch.co.nz

Click and Collect method will appear at the checkout page:

Home | Terms and Conditions | Delivery | Contact Us | About e-retailer | Videos Online | Search by Size

Gift Registry

BRUCES FLASH STUFF 1. Customer Details >>> 2. **Shipping** >>> 3. Payment >>> 4. Order Confirmation

Womens **Payment >>**

Mens

Motor Cycle

Gifts

Books

Jewellery

Footwear

Models

Health

Plants

Roofing

Wrapping

Home Furniture

LOOKBOOK

Winter 2012

Summer 2013

Shipping Method

<input type="radio"/> Courier - Local - 1	NZD\$ 0.00
<input type="radio"/> Free Delivery	NZD\$ 0.00
<input checked="" type="radio"/> Click & Collect - 2	NZD\$ 0.00

Items will be collected from Select a branch be \$NZ 57.50

Select a branch
Auckland
Christchurch

Comments

Order Number: 010355
Order Status: Received Order, Awaiting Payment
Order Placed: 14 Apr 2014, 10:11 a.m.
Placed By: Bruce Hutchings (bruce@kudosolutions.co.nz)

Shipping Address:

Mr. Bruce Hutchings
Kudos Solutions Ltd
09 57 11151
12c Piermark Drive
Albany
Auckland
0632
New Zealand

Billing Address:

Mr. Bruce Hutchings
Kudos Solutions Ltd
09 57 11151
12c Piermark Drive
Albany
Auckland
0632
New Zealand

Shipping Method:

Click & Collect
Auckland

The branch address details that the system uses are those set against the branch in e-retailer.

Mouse Over

This function allows the image to switch when a mouse is moved over it. Options control the way in which the image changes.

Select the option from Store/Configuration/Category Page

Switch product images

Disabled:

On hover:

On sector within image:

If you would like it to switch between the first two images loaded for the product then select on hover. When you hover over the image it will switch to the alternate image - when you mouse away from the image it will revert to the original.



If you would like it to switch images when you move through the sectors within the image then the “on sector within image” option above may be set to 2 or 3 images.

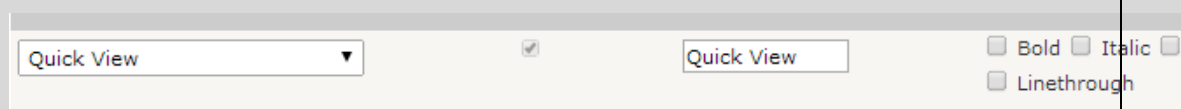


Quick View

This allows a customer to select a product from the category page and instead of it moving to a full product screen it simply pops up an overlay on the category page - meaning that when you click out it reverts to the category page. This speeds up the process when a customer is browsing through a range of products.

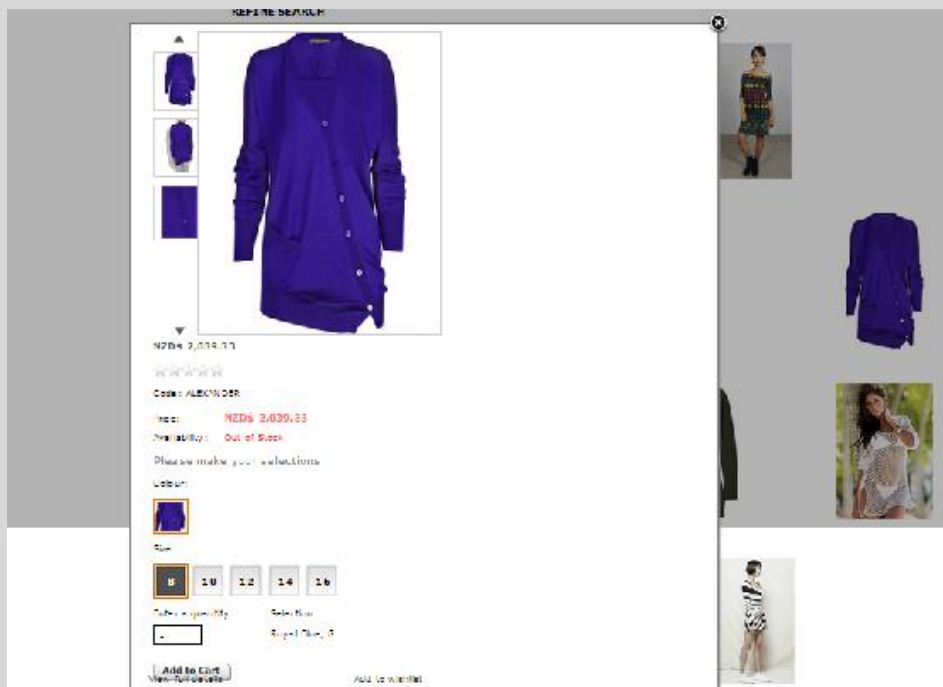
In configuration/product description

Select Quickview from the drop down menu.



Now when viewing the category page the words “quick view” will appear.

Clicking on “Quick View” will then give a pop-up overlay where the details can be seen and on exiting the screen reverts to the category page.



Search now uses the UDF table

The search facility now also uses the User Defined Fields (UDF) in e-retailer.

Order Number Sequence Number

When e-retailer allocates the first customer order number it starts with 1000. A number of customers have struck a problem where this sequence number has clashed with other wholesale orders that have been processed through the order Processing module in Counter Intelligence.

Therefore e-retailer now commences with a sequence number of 500001 in new sites.