Xero have advised that the OAuth 1.0 version of their integration software will be deprecated on 24th May 2021. The OAuth 1.0 integration will not work past this date.

In anticipation of this over the past 10 months we have been working closely with Xero to move our Integration interface from OAuth 1.0 to the latest OAuth 2.0 connection. We have a number of sites that have now completed Beta testing.

OAuth 2.0 is a protocol that lets our integration access a user's Xero account without accessing their password. Once we have a secure connection we are issued a token which negates the need for anyone to store or enter a user name and password. A benefit of this is that it has allowed us to automate the process of passing information from Counter Intelligence to Xero. Instead of manually running the interface you can now schedule times for each of the processes to run. There of course still remains the ability for running the integration manually.

There are a number of enhancements in the OAuth 2.0 version:

E-Retailer Invoices

- The option allows any sales invoices created in Counter Intelligence Office from E-Retailer orders to be sent to Xero as type customer invoices.
- E-Retailer Invoices (Summary) - One invoice is created in Xero for each day which combines all the E-Retailer invoices for that day.
- E-Retailer Invoices (Detail) – Individual invoices are created in Xero for each E-Retailer invoices.
- You may opt to default the status of the documents to Authorised or Draft when they post into Xero.

Tracking Categories

- OAuth 2.0 allows you to use an existing tracking category or create a new one instead of defaulting to 'CI Branches' as the current one does.

For operational details of the OAuth2.0 integration please refer to the attached Kudos document.

The process of changing to OAuth 2.0 is as follows:

Kudos Support staff will update your current Xero integration to work with OAuth 2.0.

They will email you to let you know when this has been done and advise you of the new url to use

to access the new Xero interface. Your username and password will remain the same. If you wish

to update the password please reply to the email and someone will call you to do this.

If you have any questions please don't hesitate to call the Help desk on 09 571 1150.

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